Mark Lee 1579 40th Ave San Francisco CA 94122

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Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I've been using various dial ups dating back to the days of 300baud modems. I've used various ISP offerings such as AT&T and Comcast throughout the years. I have been with Sonic (Fiber) now for over 3 years. The difference in performance and handling of issues - may it be service or billing, has been night and day to the bigger ISP providers. The ability to have a fast and reliable internet connection is critical for those of us that work from home. I truly cannot say that was the case with either AT&T and Comcast (Xfinity). The consistent price hikes while tightening the amount of data use was the last straw for us.

Please do not take away the option for many of us of going with smaller ISP.

Thank You.

Mark Lee